

## Technology Guidance Help Sheet

helpdesk@farmingdale.edu / 934-420-2754

The Farmingdale State College community currently has access to many services that can assist in a remote learning capacity. These services are available with your Farmingdale email login and should not be used with personal accounts. If you are using or intend to use services that is not on this list, you need to contact Information Technology at [helpdesk@farmingdale.edu](mailto:helpdesk@farmingdale.edu) to see if it can be permitted. Using an unauthorized service can put you and the college at risk. Please remember that sensitive information (such as SSN, Credit Cards, PII) should never be transmitted/stored by email or any other unsecure means.

### Distance Learning, Virtual Instruction, Video/Phone Conferencing

- **Farmingdale "Keep Teaching"** - <https://www.farmingdale.edu/distance-learning/keep-teaching.shtml> - Get Help.
- **Blackboard Learn** - <https://farmingdale.open.suny.edu/> - Login with Farmingdale email
- **Blackboard Collaborate** – Login to Blackboard Learn, Listed under Class Tools
- **Google Meet** - [https://meet.google.com/\\_meet](https://meet.google.com/_meet) - Login with Farmingdale email, Online Video Conferencing, supports dial in over phone, up to 250 participants
- **Microsoft Teams** - <https://teams.microsoft.com> - Login with Farmingdale email, Online Video Conferencing, download client for full features, supports dial in over phone, up to 250 participants

### Remote Access to Campus Resources

- **Staff Email** – <https://mail.farmingdale.edu>
- **Student Email** – <http://gmail.farmingdale.edu>
- **VMware Horizon** – <https://view.farmingdale.edu> – Encrypted access to a virtual desktop session
  - Staff Access – Network Share Access, Banner, SUNY/NYS Services (HR/Payroll), Mitel Campus Softphone
  - Student Access – Specialized software not available with work at home rights, SUNY ITEC also planning a "SUNY Student Desktop"
- **Pulse Secure** - <https://www.farmingdale.edu/vpn> - Encrypted VPN (Virtual Private Network)

### Office Productivity Suites

- **Google Docs** – <https://apps.google.com/u/1/user/hub> - Login with Farmingdale email
- **Microsoft Office 365** - <http://www.farmingdale.edu/office365> - Login with Farmingdale email, Download Microsoft Office (Work-at-Home Rights)

### Online Storage and File Collaboration

- **Google Drive** - <http://drive.farmingdale.edu> - Login with Farmingdale email
- **Microsoft OneDrive** - <https://onedrive.live.com> - Login with Farmingdale email

### Other

- Faculty Resources - <https://www.farmingdale.edu/health-wellness-center/coronavirus/faculty/faculty-page-info.shtml>
- Software Webpage - <https://old.farmingdale.edu/information-technology/software-catalog/index.shtml>
- Retrieving Voicemail from Home - <https://www.farmingdale.edu/information-technology/telephones.shtml>