



# ProctorU TECHNICAL REQUIREMENTS

Minimum technical specifications for computer, hardware and Internet bandwidth must be met to be successfully proctored. Test-takers with questions or unsure of their system specs can visit [www.proctoru.com/testitout](http://www.proctoru.com/testitout) to test their equipment and chat with a live technician to check out their system.

## Equipment and Software Requirements:

| MINIMUM                 |                         | RECOMMENDED             |                         |
|-------------------------|-------------------------|-------------------------|-------------------------|
| Web Camera              | 640x480 Resolution      | Web Camera              | 1280x720 Resolution     |
| PC Users                | Windows Vista           | PC Users                | Windows 8               |
| Mac Users               | Mac OS X 10.5 or higher | Mac Users               | Mac OS X 10.10 Yosemite |
| Internet Download Speed | .768 Mbps               | Internet Download Speed | 1.5 Mbps                |
| Internet Upload Speed   | .384 Mbps               | Internet Upload Speed   | 1 Mbps                  |
| RAM                     | 1024 MB                 | RAM                     | 2 GB                    |
| Ports                   | 1935, UDP/TCP           | Ports                   | 1935, UDP/TCP           |

## OTHER REQUIREMENTS AND INFORMATION

The latest versions of the web browsers [Google Chrome](#), [Mozilla Firefox](#) and [Safari](#) are compatible with ProctorU.

The following plugins must be installed for the web camera to transmit properly to ProctorU: [Adobe Flash Player v12](#) and [Adobe Shockwave Player](#).

**ProctorU does not support the following platforms:** [Google Chromebooks](#), [Android tablets](#) (Nexus 7, etc.), [iOS tablets](#) (iPad, iPad mini, etc.), [Linux](#) operating systems and [Microsoft Surface RT](#).

## Have A Question About Your Computer?

Visit [www.proctoru.com/testitout](http://www.proctoru.com/testitout) to talk to a live technician!

For general inquiries or scheduling help, contact ProctorU using the information below.